



WOULD YOU LIKE TO BE A COMPLEX NEEDS SUPPORT WORKER?

If you like to care for people and make a difference to their lives, this could be the ideal role for you.

As a Complex Needs Support Worker you will help the adults with learning disabilities and other health related issues with their day to day care.

THE WORK

You will work alongside residents in one of our residential care services and your responsibilities will entail activities such as:

- getting to know the service users, their interests and their needs
- helping service users with daily personal care such as washing, dressing, using the toilet
- preparing, serving and helping service users to feed themselves
- carry out general household tasks such as bed making, laundry and shopping
- working with other health and social care professionals to provide individual care and development plans
- helping to organise leisure activities
- driving and supporting service users to/with their activities and appointments (e.g. social activities, life skills training, doctor & hospital appointments)
- Medication administration subject to training

Your day to day work will include using mobility aids and equipment to help lift and move service users – subject to training.

THE HOURS

Full-time hours for a complex needs support worker is 162.5 per month (equivalent to 37.5 hours per week). Residential services are operational 24/7, therefore there is a requirement to work night and weekend shifts, as well as Bank Holidays.

ENTRY REQUIREMENTS

You don't need to have previous experience or qualifications to get started. We will provide learning and development support to help you become an excellent complex needs support worker.

Above all we want someone that shares our values:

- Seeing the possibilities to make a positive difference
- Valuing and celebrating individuality and diversity
- Supporting dignity, independence, needs, choices and aspirations
- Being responsible, dependable and innovative in our work
- Having a friendly and caring approach with a genuine desire to help

Ideally you should have access to your own vehicle. You must have a clear full UK driving licence and be aged 21 or over.

All support workers must complete the Care Certificate within 12 weeks of commencing employment.

Pre- Employment checks will be undertaken and will include:

- An enhanced criminal records check through the Disclosure & Barring service
- Evidence of your right to work in the UK
- Two employment references.

LEARNING AND DEVELOPMENT

We will encourage and support you to obtain your Level 2 Diploma (NVQ 2) in Health and Social Care.